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world of learning Summit

30 & 31 January 2024 • Olympia London

Conference Programme

New two-day format for 2024

-  Thought leadership
-  Collaboration
-  Networking

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The must-attend L&D event

- Be inspired by the industry's most progressive thought leaders and experts
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- Connect and network with like-minded L&D professionals
- Create a programme tailored to you with a choice of thought-provoking presentations, lively panel sessions and collaborative workshops
- Meet with over 100 leading L&D suppliers that can support and elevate your goals
- Discover interactive features and zones

DON'T MISS!

The L&D Exchange – Embedding learning into your organisation's culture

J Tuesday 30 January | 16.00 – 16.50

Take part in roundtable discussions with L&D thought leaders and fellow delegates in this interactive and collaborative session



Robin Hoyle
World of Learning
Chair and Author



Pash Reddy
Head of Learning,
KPMG Academy



Cathy Hoy
Co-founder, CLO100 &
My Learning Lounge



Andrew McConville
Leadership
Development
Manager, Resq



Shreena Gokani
Learning Business
Partner, Investigo



Dani Saadu
Head of People
& Culture,
Wavemaker



Angel Conley
Head of Learning
& Development,
Baringa Partners



Nelson Sivalingam
CEO, HowNow



Trish Uhl
Founder, Owl's
Ledge LLC



Sam Taylor
Previously TBOL,
Hitachi Rail, Tesco



Helen Marshall
Chief Learning
Officer, THRIVE

Thought leaders and innovators

Be inspired by the learning & development industry's leading thinkers and practitioners. Discover solutions to current issues affecting L&D professionals today and look ahead to the future of workplace learning.



Robin Hoyle, World of Learning Conference Chair and Author

Robin has spent more than three decades in L&D. He is the author of two books, and in 2022 he was named as one of the 15 most influential people in L&D. He is the Head of Learning Innovation for Huthwaite International.



Detlef Hold, MSc Work & Organizational Psychologist, Global Lead People & Organizational Capabilities, F. Hoffmann La Roche

Detlef leads innovative global organisational learning strategies at Roche after a five-year stay in Silicon Valley at Genentech Inc. His passion is at the interface of people, technology & innovation. He currently focuses on the impact of digital, data and AI on the future of work.



Asi DeGani, Director, Skills & Talent Development, London Stock Exchange Group

Having identified the effect emerging technologies could have on training, Asi worked with companies, governments, research and standardisation bodies contributing to advancements in the field. His focus now is transforming the 25,000 strong, 350-year-old London Stock Exchange Group to one based on skills and ability.



Trish Uhl, Founder, Owl's Ledge LLC

Founder of consultancy Owl's Ledge LLC, Trish is a globally recognised learning engineer and strategist, redefining the contours of enterprise learning at the intersection of human ingenuity and artificial intelligence. Her pioneering efforts underscore the essence of strategic collaborations between human talent and AI, setting new standards and visions.



Garrick Jones, Co-founder and Partner, The Ludic Group

Entrepreneur, academic and musician Garrick Jones is Co-author of 'ALIVE: Digital Humans and Their Organizations' and Co-founder and Partner of The Ludic Group, a pioneering consultancy transforming the way people live, work and learn across time and distance. He is a renowned expert in Digital Transformation, Digital Learning and Engagement.



Palo Kaur Dale, previously held global senior L&D roles at Meta and Kantar

Passionate about taking a human-centric, collaborative approach, Palo has led teams across the globe in executing agile, innovative, and impactful Leadership, Learning and Talent solutions and organisational change strategies to shape and cultivate modern performance cultures where people can thrive and grow.



Paul Ashcroft, Co-founder and Partner, Ludic Group

Co-author of 'ALIVE: Digital Humans and Their Organisations', Paul is an expert in applying principles of innovation, design thinking and digital tools to accelerate large-scale, sustainable change. In a 20-year career, Paul has worked with the world's leading organisations to design strategy, align leaders and implement, engage and motivate people.



Cathy Hoy, Co-founder, CLO100 & My Learning Lounge

After 20+ years working within Learning and Organisational Development for some well-known brands, such as British Gas, Expedia, Tesco and Coca-Cola Europacific Partners, Cathy was inspired to set up CLO100. The company provides a development programme for learning leaders to help them create high-performing learning organisations.



Phil Reddall, Head of Learning & Capability Systems, Thames Water

With over 15 years of experience in learning, talent development, performance and capability in multiple sectors and business sizes, Phil is a strategic HR professional passionate about delivering efficient, effective, and impactful people solutions that align with the business needs and context of diverse workforces.



Angel Conley, Head of L&D, Baringa Partners

Angel is Head of L&D at Baringa Partners and brings over 20 years' experience in leading the design and delivery of innovative, effective learning solutions in global organisations. Angel is passionate about making learning experiences that spark learners' curiosity and enable people to be great at work.



Pash Reddy, Head of Learning, KPMG Academy

An experienced L&D professional with over 20 years' experience supporting business strategy and driving growth through learning initiatives, Pash's previous roles include Director of Learning at FRA, Head of Learning for Deloitte Consulting and Vice President of Global Digital Learning at Allianz Global Investors. Pash is also Associate Lecturer for the Open University.



Harri Le Claire, Digital Learning Manager, Whitbread

Harri is passionate about digital learning and has been working in the L&D industry for over nine years. Currently supporting 40,000 learners at Whitbread, she enjoys the continuous challenge of growing a digital learning space for a rapidly expanding restaurant and hotel business in the UK and Germany.

Day 1 Tuesday 30 January

Platinum Session (pre-Conference session for Platinum delegates)

A 9.15 – 9.50 The importance of purpose at work
Pash Reddy, Head of Learning, KPMG Academy

Room 2

Opening Address (for all delegates)

B 10.00 – 11.10
Part I: Unleashing the potential of AI: The future of workplace learning
Detlef Hold, MSc Work & Organizational Psychologist, Global Lead People & Organizational Capabilities, F. Hoffmann La Roche
Part II: Mastering L&D skill adaptation in the age of AI & intelligent machines
Trish Uhl, Founder, Owl's Ledge LLC and expert on L&D and people analytics

Room 1

All delegates choose between the following three sessions:

C 11.15 – 11.55
The skills-based organisation

- How to approach the transformation
- Where can things go wrong (and what mistakes did we make)?
- Deciding if you need to be an SBO and how to start climbing the mountain

Asi DeGani, Director, Skills & Talent Development, London Stock Exchange Group
Dani Saadu, Head of People & Culture, Wavemaker

Room 2

D 11.30 – 12.10
Assessing the impact & value of learning

- The two holy grails of L&D – what can be achieved?
- How to create clear impact and return on investment
- Gain practical tips on upskilling, impact and measurement

Terry Bird, Vice President, Organisational Effectiveness, Vonage
Helen Marshall, CLO, Thrive

Room 1

E 12.05 – 12.45
Implementing an agile learning strategy

- The need for an agile learning strategy in an evolving business landscape
- How HR disciplines can collaborate to provide a customer-centric experience for employees
- Streamlined transformation to target the learning value proposition, aligned with the business strategy

Palo Kaur Dale, previously held global senior L&D roles at Meta and Kantar
Cathy Hoy, Co-Founder, CLO100 & My Learning Lounge

Room 2

12.00 – 13.30 Lunch and time to explore the exhibition!

All delegates choose between the following two sessions:

F 13.45 – 14.25
Leadership in the modern world: Merging empathy, authenticity, and performance

- Recognise the growing need for leaders to find an organic blend of purpose and performance
- Understand the unique challenges and opportunities presented in our contemporary, interconnected world and how they mould leadership styles
- Gain actionable strategies for leading with empathy and authenticity
- Highlight the importance of the balance between personal well-being and effective leadership, appreciating the value of authenticity

Lloyd Dean, Senior Global L&D Manager, AXA XL

Room 1

G 14.00 – 14.40
A practical look at learning in the flow of work

- Enhance productivity and employee development
- Why do we need to talk about it?
- Fostering a workplace that promotes continuous learning
- Lessons learned in the real world

Phil Redall, Head of Learning & Capability Systems, Thames Water
Mary Glowacka, Leading Learning & Leadership Development, Rolls Royce

Room 2

All delegates choose between the following two sessions:

H 14.45 – 15.25
Navigating the spectrum in a neurodiverse world

- Strategies for overcoming barriers through workplace support, inclusive design and allyship
- The mutual benefits of inclusive employment for both the individual and the workplace

Sean Gilroy, UX Principal for Inclusive Design & Accessibility, BBC UX&D and BBC CAPE Neurodiversity Co-lead
Leena Haque, Senior UX Designer, for Inclusive Design & Accessibility, BBC UX&D and BBC CAPE Neurodiversity Co-lead

Room 1

I 15.00 – 15.40
Mastering the talent development and retention cycle

- Understanding the building blocks by identifying talent types in order to develop the right talent, in the right way, at the right time.
- Influencing the C-Suite using a compelling value statement and data to embed a long-term talent strategy
- Leveraging the experience and expertise of the organisation's capability to fulfil those talent development needs

Thomas Newman, Group Talent Development Lead, Together

Room 2

Closing Session (for all delegates)

J 16.00 – 16.55 The L&D Exchange - Embedding learning into your organisation's culture
Take part in roundtable discussions with L&D thought leaders and fellow delegates in this interactive and collaborative session

Room 1 + Room 2

Day 2 Wednesday 31 January

Platinum Session (pre-Conference session for Platinum delegates)

K 9.15 – 9.50 **Supporting, developing and retaining hybrid teams**
Dr Maren Deepwell, Executive Coach and Author of 'Leading Virtual Teams'

Room 2

Keynote (for all delegates)

L 10.10 – 11.00 **Banish the Sunday night blues – driving purpose**
Kirstin Furber, People Director, Channel 4

Room 1

All delegates choose between the following three sessions:

M 11.10 – 11.50
Delivering effective change transformation

- Creating and delivering a new global framework that puts learners at the centre of the experience
- How to build a strategic case support – key strategies to influence leadership
- Supporting 350,000 learners worldwide

Tamara Jovene, Head of Brand Training & Consulting, IHG
Susy Infanti, Head of EMEA Hotel Learning, IHG

Room 2

N 11.30 – 12.10
L&D skills for the digital world

- How does digital skills development affect your job prospects and personal brand?
- What digital skills should you be developing, when, and how?

Harri Le Claire, Digital Learning Manager, Whitbread
Jo Cook, Director, Lightbulb Moment

Room 1

O 12.05 – 12.45
Integrating AI into your learning strategy

- How to know if you are ready to benefit from AI in your learning strategy
- How to prepare your people to make the most out of the transition
- What guardrails you should put in place to ensure safe and ethical use of AI45

Egle Vinauskaite, Learning Strategist, Nodes

Room 2

12.00 – 13.30 Lunch and time to explore the exhibition!

Panel Session (for all delegates)

P 13.35 – 14.15 **The curious advantage**

- Understand how being curious creates an advantage in our everyday lives
- Promote a culture of curiosity within a global networked team
- Create and manage global, geographically diverse teams to discover new solutions, products or services
- Understand curiosity as a strategic imperative and a value driver

Paul Ashcroft, Co-founder & Partner, Ludic Group and Author
Garrick Jones, Co-founder & Partner, Ludic Group and Author
Tim Munden, Former CLO, Unilever & Director, Kairon

Room 1

All delegates choose between the following two sessions:

Q 14.20 – 15.00
Truly personalised learning journeys

- The importance of tailoring learning experiences to individual needs
- Learning personalisation at scale
- Building a personalisation culture
- Adaptive learning technologies

Sophia Ridge, Sales Enablement Manager, Orbus Software
Nelson Sivalingam, CEO, HowNow

Room 1

R 14.40 – 15.20
The evolution of reverse mentoring

- Why intergenerational conversations are critical at work
- The power of Reverse Mentoring
- Creating Brave Space in conversations
- How a structured development programme delivers organisation success
- Key learnings through the eyes of a business stakeholder and mentee

Emily Cosgrove, Co-founder, The Conversation Space
Mark Taylor, Regional Managing Partner, RSM UK

Room 2

Closing Keynote (for all delegates)

S 15.25 – 15.50 **Ensuring you get value! Practical steps to take tomorrow**
Robin Hoyle, World of Learning Chair and Author

Room 1

Conference information

Platinum delegate

- Two-day Conference access
- Exclusive Platinum sessions
- Refreshments and lunch
- Access to the VIP lounge
- Access to the exhibition
- Invitation to the drinks reception on 30 January in the VIP lounge
- Conference gift**

Microsoft surface Go 3



£1,475 +VAT

Two-day delegate

- Two-day Conference access
- Networking opportunities
- Refreshments and lunch
- Access to the VIP lounge
- Access to the exhibition
- Invitation to the drinks reception on 30 January in the VIP lounge
- Conference gift**

Apple Watch SE GPS 40mm



£995 +VAT

One-day delegate

- Full day access to either day of the Conference
- Networking opportunities
- Refreshments and lunch
- Access to the VIP lounge
- Access to the exhibition
- Invitation to the drinks reception on 30 January in the VIP lounge

£647 +VAT

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Call the Conference booking line on: **020 8394 5212**

Plan your visit

Delegate access

Tuesday 30 January | 09.00 – 17.00
 Wednesday 31 January | 09.00 – 16.00
 Visitor access from 10.00

Venue

Olympia National
 Olympia
 W14 8UX

How to get there

Kensington (Olympia) is the dedicated combined train station next to the venue. Services are provided by London Overground, along with Southern and London Underground.

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